

# PAST PERFORMANCE QUESTIONNAIRE

Contract: 70Z08426QAA8500800  
U.S. COAST GUARD SECTOR Houston/Galveston  
FULL FOOD SERVICE

## A. GENERAL INFORMATION: Please correct any information below known to be inaccurate

Contractor Name: \_\_\_\_\_ Telephone Number: \_\_\_\_\_  
Address: \_\_\_\_\_ Fax Number: \_\_\_\_\_  
\_\_\_\_\_ Point of Contact: \_\_\_\_\_  
\_\_\_\_\_

Project Title and Brief Description of Work: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Contract Number: \_\_\_\_\_ Dollar Amount: \_\_\_\_\_

Period of Performance: \_\_\_\_\_

Contractor Performed As: ☐ Prime Contractor ☐ Subcontractor

## B. RESPONDENT INFORMATION:

Name of Respondent: \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_ Telephone Number: \_\_\_\_\_  
\_\_\_\_\_ Fax Number: \_\_\_\_\_  
\_\_\_\_\_ Email Address: \_\_\_\_\_

## C. PERFORMANCE INFORMATION: Choose the appropriate letter on the scale (E, VG, S, M, and U) that most accurately describes the Contractor's performance or situation. **Please provide a narrative explanation for any rating of U.**

Exceptional	Very Good	Satisfactory	Marginal	Unsatisfactory
Performance meets contractual requirements and exceeds many to the Government's benefit. The contractual performance of the task and/or sub-task being assessed was accomplished with few minor problems for which corrective actions taken by the Contractor were highly effective.	Performance meets contractual requirements and exceeds some to the Government's benefit. The contractual performance of the task and/or sub-task being assessed was accomplished with some minor problems for which corrective actions taken by the Contractor were effective.	Performance meets contractual requirements. The contractual performance of the task and/or sub-task contains some minor problems for which corrective actions taken by the Contractor appear or were satisfactory.	Performance does not meet some contractual requirements. The contractual performance of the task and/or sub-task being assessed reflects a serious problem for which the Contractor has not yet identified corrective actions. The Contractor's proposed actions appear only marginally effective	Performance does not meet most contractual requirements and recovery is not likely in a timely manner. The contractual performance of the task and/or sub-task contains a serious problem(s) for which the Contractor's actions appear or were ineffective.

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			or were not fully implemented.	
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Place an "X" in the appropriate column using the definitions matrix above.

	The Contractor has:	E	VG	S	M	U
1.	Provided experienced managers and supervisors with the technical and administrative abilities needed to meet contract requirements.					
2.	Demonstrated ability to hire, maintain, and replace, if necessary, qualified personnel during the contract period.					
3.	Delegated authority to project managers and supervisors commensurate with contract requirements.					
4.	Home office participated in solving significant local problems.					
5.	Followed approved quality control plan.					
6.	Provided effective quality control and/or inspection procedures to meet contract requirements.					
7.	Corrected deficiencies in timely manner and pursuant to their quality control procedures.					
8.	Provided timely resolution of contract discrepancies.					
9.	Identified problems as they occurred.					
10.	Suggested alternative approaches to problems.					
11.	Displayed initiative to solve problems.					
12.	Developed realistic progress schedules.					
13.	Met established project schedules.					
14.	Provided timely resolution of warranty defects.					
15.	Was responsive to contract changes.					
16.	Provided adequate project supervision.					
17.	Obtained consent of surety for increases in bonding as work-in-progress increased.					
18.	Paid subcontractors/suppliers in a timely manner.					
19.	Provided accurate and complete line item cost proposals including all aspects of work required for each task.					
20.	Cooperated with Government personnel after award.					
21.	How would you rate the contractor's overall performance?					
22.	Was the Contractor ever issued a cure or show cause notice under the referenced contract? If yes, explain outcome in "remarks".					Yes / No
23.	Would you award another contract to this Contractor? If not, explain in "remarks".					Yes / No

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24.	Is this Contractor rated in CPARS?	Yes / No
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Remarks:

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**Responses to this questionnaire should be emailed directly to Ryan Difernando at [Ryan.A.Difernando@uscg.mil](mailto:Ryan.A.Difernando@uscg.mil).**  
Should you have any questions concerning this survey, please contact Ryan Difernando